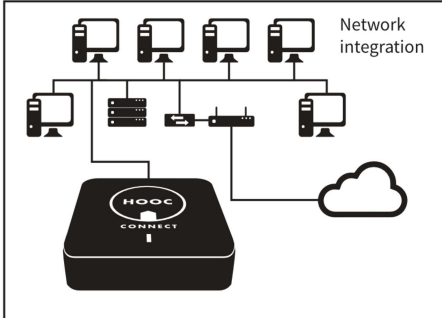


HOOC CONNECT L

Manual

GB STEP 1

Network integration



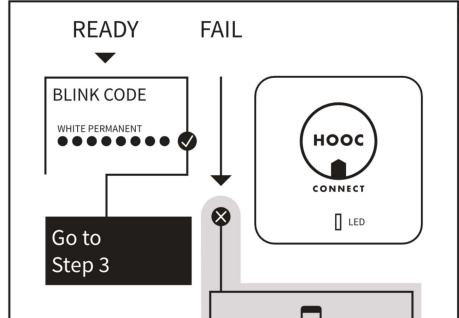
⌚ Connect network cable and power supply.
Wait for 60 seconds!

GB STEP 2

READY FAIL

BLINK CODE
WHITE PERMANENT ●●●●●●●● ✓

Go to Step 3



www.hooc.ch/connect/fail

GB STEP 3

www.hooc.ch/connect

Login

⊕ Add site

✓ Link HOOC Connect

HOOC Connect L Technical Data

Supply	Supply voltage	5VDC
	Current consumption (excl. external devices)	150 mA
Temperature	Operation	0°C to +40°C
Design	Dimensions	56 x 56 x 17.3 mm
Network	The IP address is received from the DHCP server.	
	Permanent static address for service.	IP: 172.17.17.17/24
Copyright ©	HOOC AG, Torweg 8, CH-3930 Visp	

Interfaces and controls



OVERVIEW LED COLOR AND BLINK CODES

Status LED



Description

Start up device / Configuration mode is aktive

Possible cause of error



SERA switched off



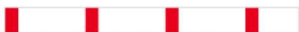
SERA connecting



SERA standby mode



SERA connected (normal operation)



No connection to the local Network

- The network cable is not plugged in or there is no device (e.g. switch) at the other end of the network cable.
- Network cable defective



Can't obtain an IP address

- There is no DHCP server in the network segment of the HOOC Connect.



Default gateway is unreachable

- There is no default gateway (router) in the network segment of the HOOC Connect.
- Default gateway blocks ICMP requests.



DNS Server is unreachable

- The DNS server used is not configured correctly.
- The DNS server (local or provider's) cannot be reached.
- If the provider's DNS server is used, the firewall may block access (e.g. 8.8.8.8 - google).



No connection to HOOC Cloud

- There is no internet connection.
- Port 443 (outgoing) may be blocked by the firewall.
- You may be using a web proxy. The connection to the HOOC Cloud does not work behind a Webproxy.

RESET-BUTTON

 1 Sek.	Enable configuration mode
 5 Sek.	Restart gateway
 15 Sek.	Reset to factory settings

Configuration

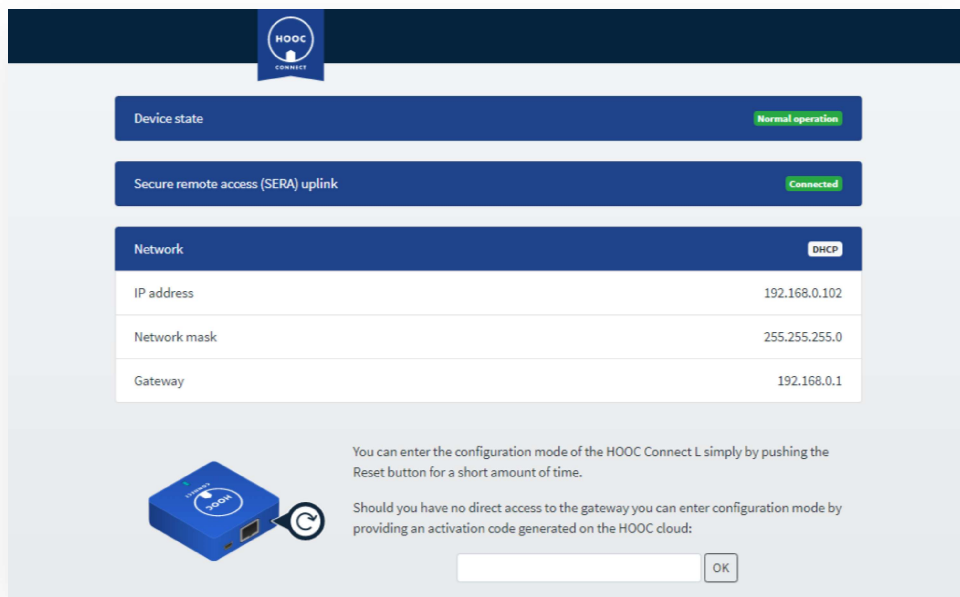
The parameterization of the HOOC Gateways (series L) can be done via browser.

The device by default obtains an IP address via DHCP. In addition, the HOOC Gateway is configured with a static IP address **172.17.17.17**.

Establish connection to the HOOC Gateway

Follow the instructions below to connect (your PC) to the HOOC Gateway:

1. Connect the HOOC Gateway to the power supply
2. Wait until the device has started up (approx. 1min)
3. Connect your PC to the network port of the HOOC Gateway, or to the switch to which the HOOC Gateway is connected to.
4. Set the IP address of your network adapter to 172.17.17.16 with the subnet mask 255.255.255.0
5. In your browser (preferably *Google Chrome*) open the URL 172.17.17.17



Configuration mode

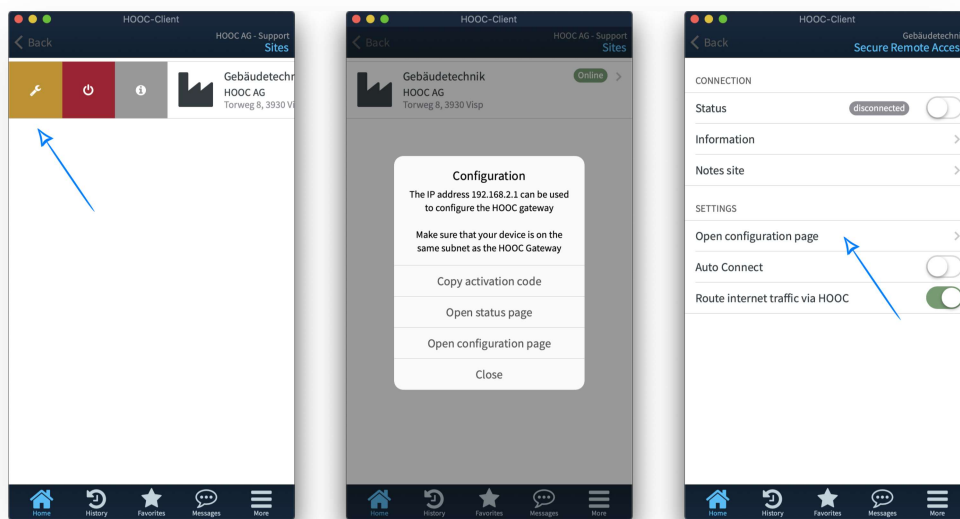
Enter configuration mode

Local

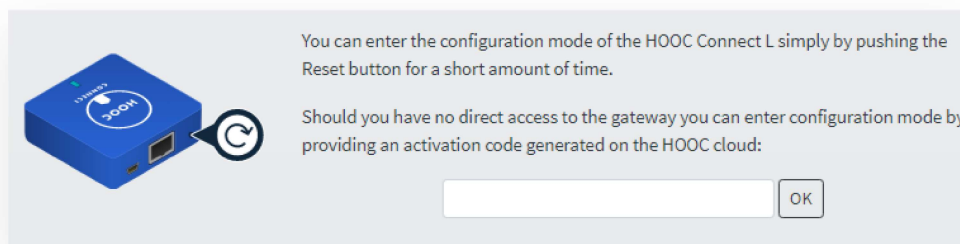
The configuration mode can be activated by pressing the reset button briefly (1 sec).

from Remote

The configuration mode can be activated remotely with the HOOC App. The activation code of a HOOC Gateway can be generated either in the sites overview or in the menu “Secure Remote Access”.

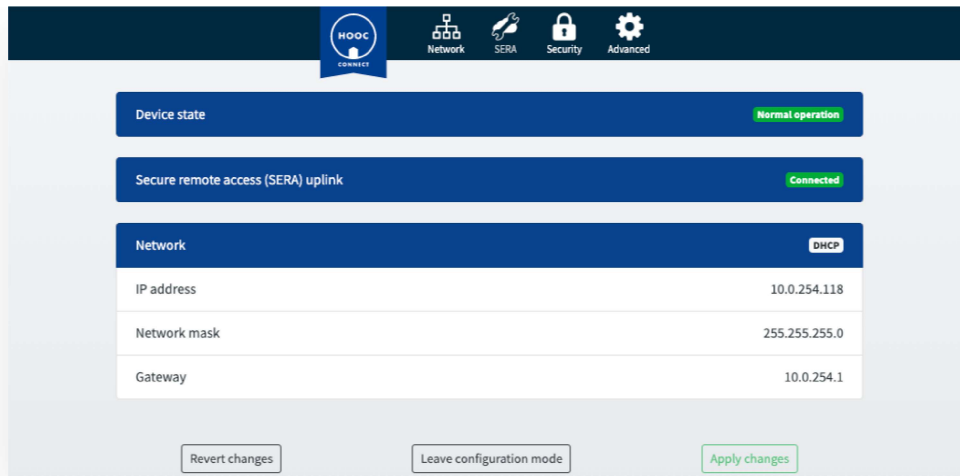


The generated code can now be used to activate the configuration mode.



Info

If the configuration mode is active, the power LED (red) lights up continuously.



Exit configuration mode

The configuration mode can be deactivated by pressing the **Leave configuration mode** item, or it automatically deactivates 30 seconds after disconnecting from the configuration page.

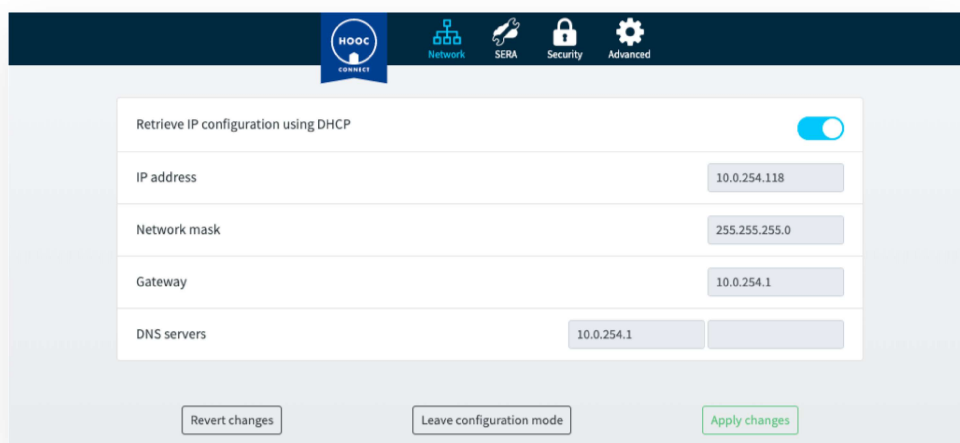
Info

If the configuration mode is inactive, the power LED flashes white.

Apply configuration

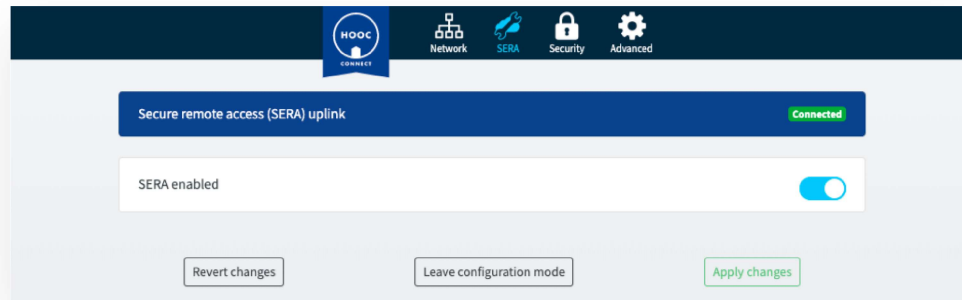
Once new settings have been made, they can be transferred to the HOOC Gateway by clicking on the **Apply changes** element.

Configuration network port



The device by default obtains an IP address via DHCP. If required, this IP address can be defined statically.

SERA Settings

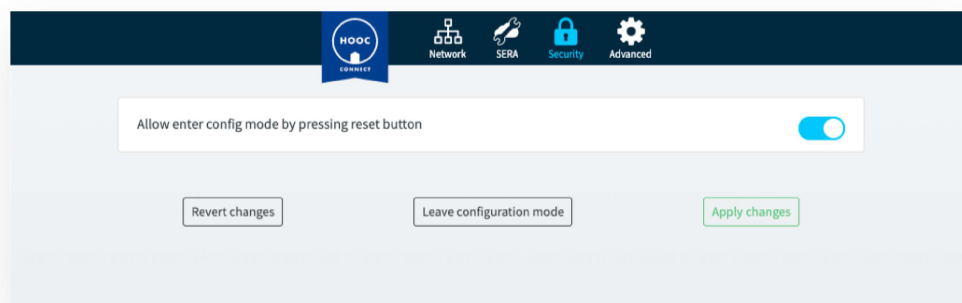


SERA can be activated or deactivated here.

Warning

Deactivating will prevent the HOOC Gateway to connect to the HOOC Cloud and the services of HOOC will no longer be usable.

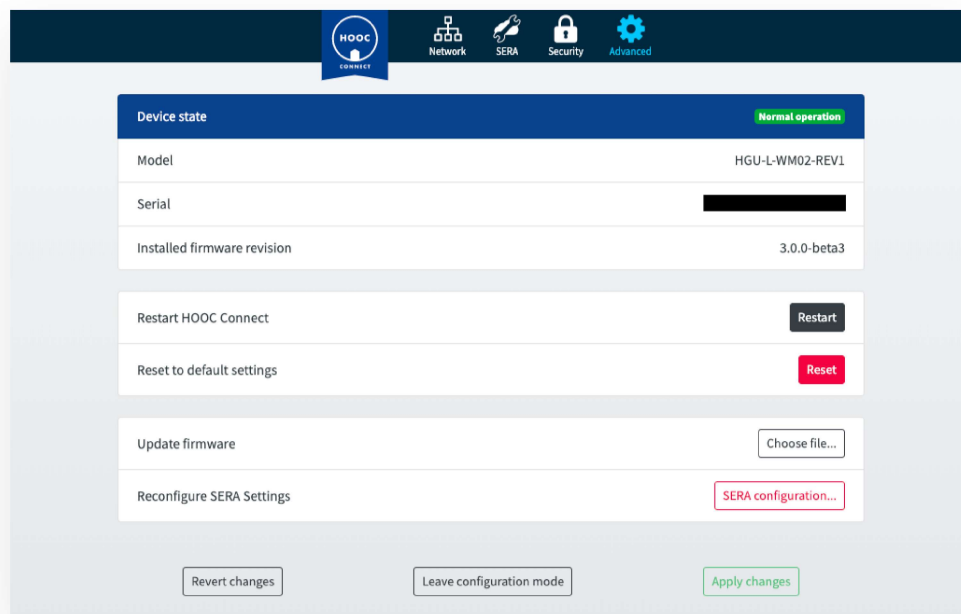
Security Settings



When deactivating the setting *“Allow enter config mode by pressing reset button”*, the configuration mode cannot be more can be activated with the reset button **(local)**. The activation of the configuration mode can only be done with an activation code take place. Thus, persons without access authorization to the *site* cannot reconfigure the device.

Advanced Settings

The advanced settings shows the device status and the device information.



Restart HOOC Connect

The device can be rebooted by clicking on the **Restart** element without interrupting the power supply.

Reset to default settings

Clicking on the **Reset** element resets the device to the factory settings.

Firmware update

HOOC recommends regular updates of the firmware. The firmware can be downloaded from the [HOOC Management Portal](#) at the corresponding site under the menu **HOOC Gateway -> Configuration**.

! Warning

Follow the instructions in the configuration tool and **make sure that the power is not interrupted during the upgrade process!**

